

Aboriginal and Torres Strait Islanders and Aruma



It is written in an easy to understand way.

We use pictures to explain things.



Who is this policy about?



Aboriginal and Torres Strait
Islander customers.



Aboriginal and Torres Strait
Islander families.



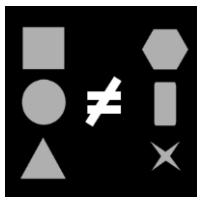
Aboriginal and Torres Strait
Islander communities.



Aboriginal and Torres Strait Islander
staff at Aruma.



What is important to Aruma?



Understanding your culture may be different to others.



Giving you support that is just right for you.

Understanding what



- you need



- your family needs



- your community needs.



What will we do?



Be respectful when we talk to you.



Know as much as we can about your community.



Understand that many Aboriginal and Torres Strait Islander languages do not have a word for disability.



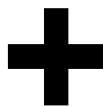
How will we support you?



Ask you what you really want and need.



Talk to our Aboriginal and Torres Strait Islander staff about what we can do better.



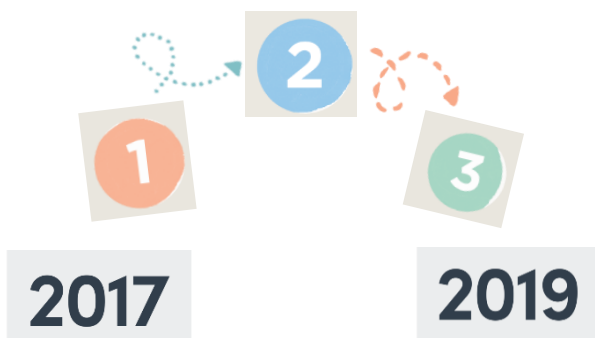
Try our best to have Aboriginal or Torres Strait Islander staff support you.



Teach our other staff about Aboriginal and Torres Strait Islander people's ways and culture.

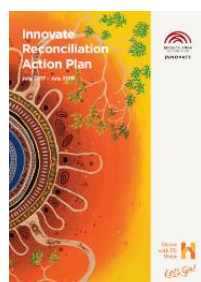


Work together with other Aboriginal and Torres Strait Islander community groups.



Our Plan

Aruma has a plan to do lots of things over the next 2 years.



This plan is called our **Reconciliation Action Plan.**

This means it is a plan that tells everyone how we will:



- Build relationships with you and your community



- Make sure there is respect for your culture



- Give you choices about what you can do.